# **Villa Door Station**

# User's Manual



# Foreword

### General

This manual introduces how to configure the villa door station (hereinafter referred to as "VTO") on the webpage.

### Safety Instructions

The following categorized signal words with defined meaning might appear in the Manual.

Signal Words	Meaning
<b>DANGER</b>	Indicates a high potential hazard which, if not avoided, will result in death or serious injury.
	Indicates a medium or low potential hazard which, if not avoided, could result in slight or moderate injury.
	Indicates a potential risk which, if not avoided, could result in property damage, data loss, reductions in performance, or unpredictable results.
© <u>_</u> ™ TIPS	Provides methods to help you solve a problem or save time.
	Provides additional information as a supplement to the text.

### **Revision History**

Version	Revision Content	Release Date
V1.0.1	Revised "Important Safeguards and Warnings".	December 2022
V1.0.0	First release.	January 2021

### **Privacy Protection Notice**

As the device user or data controller, you might collect the personal data of others such as their face, fingerprints, and license plate number. You need to be in compliance with your local privacy protection laws and regulations to protect the legitimate rights and interests of other people by implementing measures which include but are not limited: Providing clear and visible identification to inform people of the existence of the surveillance area and provide required contact information.

### About the Manual

- The manual is for reference only. If there is inconsistency between the manual and the actual product, the actual product shall prevail.
- We are not liable for any loss caused by the operations that do not comply with the manual.
- The manual would be updated according to the latest laws and regulations of related jurisdictions. For detailed information, refer to the paper manual, CD-ROM, QR code or our
  - I

official website. If there is inconsistency between paper manual and the electronic version, the electronic version shall prevail.

- All the designs and software are subject to change without prior written notice. The product updates might cause some differences between the actual product and the manual. Please contact the customer service for the latest program and supplementary documentation.
- There still might be deviation in technical data, functions and operations description, or errors in print. If there is any doubt or dispute, we reserve the right of final explanation.
- Upgrade the reader software or try other mainstream reader software if the manual (in PDF format) cannot be opened.
- All trademarks, registered trademarks and the company names in the manual are the properties of their respective owners.
- Please visit our website, contact the supplier or customer service if there is any problem occurring when using the device.
- If there is any uncertainty or controversy, we reserve the right of final explanation.

# **Important Safeguards and Warnings**

This section introduces content covering the proper handling of the device, hazard prevention, and prevention of property damage. Read carefully before using the device, and comply with the guidelines when using it.

### **Operation Requirements**

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- Check whether the power supply is correct before use.
- Do not unplug the power cord on the side of the device while the adapter is powered on.
- Operate the device within the rated range of power input and output.
- Transport, use and store the device under allowed humidity and temperature conditions.
- If the device is powered off for longer than a month, it should be placed in its original package and sealed. Make sure to keep it away from moisture, and store it under allowed humidity and temperature conditions.
- Do not drop or splash liquid onto the device, and make sure that there is no object filled with liquid on the device to prevent liquid from flowing into it.
- Do not disassemble the device without professional instruction.

### Installation Requirements

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- Do not connect the power adapter to the device while the adapter is powered on.
- Strictly comply with the local electric safety code and standards. Make sure the ambient voltage is stable and meets the power supply requirements of the device.
- Do not connect the device to two or more kinds of power supplies, to avoid damage to the device.
- Improper use of the battery might result in a fire or explosion.

 $\wedge$ 

- Personnel working at heights must take all necessary measures to ensure personal safety including wearing a helmet and safety belts.
- Do not place the device in a place exposed to sunlight or near heat sources.
- Keep the device away from dampness, dust, and soot.
- Install the device on a stable surface to prevent it from falling.
- Install the device in a well-ventilated place, and do not block its ventilation.
- Use an adapter or cabinet power supply provided by the manufacturer.
- Use the power cords that are recommended for the region and conform to the rated power specifications.
- The power supply must conform to the requirements of ES1 in IEC 62368-1 standard and be no higher than PS2. Please note that the power supply requirements are subject to the device label.
- The device is a class I electrical appliance. Make sure that the power supply of the device is connected to a power socket with protective earthing.

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# 1 Initializing the VTO

For first-time login or after resetting the VTO, you need to initialize it on the webpage.

- <u>Step 1</u> Power on the VTO.
- <u>Step 2</u> Go to the default IP address (192.168.1.108) of the VTO.

Make sure that the IP address of your PC is in the same network segment as the VTO. Figure 1-1 Device initialization

Device Init				×
	1	2	3	
	One	Тwo	Three	
	Username adm	in		
	Password			
	Low	Middle	High	
	Confirm Password			
	-	Next		

- <u>Step 3</u> Enter and confirm the password, and then click **Next**.
- <u>Step 4</u> Enter an email address for resetting password.
- <u>Step 5</u> Click **Next**, and then click **OK**.

# 2 Login and Resetting Password

### 2.1 Login

Before login, make sure that the PC is in the same network segment as the VTO.

<u>Step 1</u> Go to the IP address of the VTO in the browser.

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For first-time login, enter the default IP (192.168.1.108). If you have multiple VTOs, we recommend changing the default IP address (**Network > Basic**) to avoid conflict.

<u>Step 2</u> Enter "admin" as username and the password you set during initialization, and then click **Login**.

	WEB SERVICE2.0
	Username
	Password
	Forgot password?
	Login

#### Figure 2-1 Login

### 2.2 Resetting Password

<u>Step 1</u> On the login page, click **Forgot Password?**, and then click **Next**.

Figure 2-2 Reset the password

Reset the password ( 2	2/3)	X
Scan QR Code :	Note(For admin only) : Please use an APP to scan the left QR code to get special strings. And then send the strings to support_gpwd@htmicrochip.com.	
Enter security code :	The security code will be delivered to :	
Cancel	Next	

- <u>Step 2</u> Scan the QR code, and then you will get a string of numbers and letters.
- <u>Step 3</u> Send the string to the email: support\_gpwd@htmicrochip.com, and then the security code will be sent to the email address configured during initialization.
- <u>Step 4</u> Enter the security code in the input box, and then click **Next**.

### $\square$

- If you did not set an email address during initialization, contact your supplier or customer service for help.
- The security code will be valid only for 24 hours upon receipt.
- If you enter the wrong security code for 5 consecutive times, your account will be locked for 5 minutes.

<u>Step 5</u> Enter and confirm the new password, and then click **OK**.

# Main Interface

Figure 3-1 Main interface

WEB SERVICEZ.O					1	A Ĥ ⊡-
2	VTO	Building No. : 0 Device Type : Villa Station	Unit No. : 0 No. : 8001			
3 ——	Software Version Info Security Baseline Version	and it is not a marked of	Device into		4	
		Settings land actings		Household Setting Room No. ; use right, etc	5	
	Netw	ork		Search Log Call, system history, etc.		

Table 3-1 Main interface introduction	Table 3-1	Main	interface	introduction
---------------------------------------	-----------	------	-----------	--------------

No.	Function	Description		
1	General function	<ul> <li>Change the password and your email address.</li> <li>Go to the main interface.</li> <li>Log out, restart the VTO or restore the VTO to factory settings.</li> <li>If you restore the VTO to factory settings, all data except external storage will be deleted. You can format the SD card to delete the data in it.</li> </ul>		
2	VTO information	View the information of the VTO and the system		
3	System information	View the information of the VTO and the system.		
4	Configuration manager	Export or import VTO configuration or user information.		
5	Function	Configure parameters for different functions.		

# **4 Local Settings**

This chapter introduces the detailed configuration of the VTO.

# 4.1 Basic

#### <u>Step 1</u> Select Local Settings > Basic.

Figure 4-1 Basic

WEB SERVICE2.0	<b>尊Local Settings</b>	1	Household Setting	Network	Search Log
Basic	Device Properties				
Video & Audio	Device Type Villa Stat	ion 👻	Center Call No. Calling Center Period	888888	23:59:59 O
Access Control Settings 💙	No. 8001		Perids in which Calls	Setting	
System	Group Call 🛛 🧭 War modillying group call unub		can be Made		
Security					
Onvif User	Events				
Update	Total SD Card Capacity		м		
Upload File	SD Used Capacity		м		
		Format ormati the SD card	If it can not be recognized.		
	Auto Capture (Unlock)	ON 🧿 OFF			
	Auto Capture (Calling)	ON OFF			
	Upload Video Messages	ON 💿 OFF			
	Auto Recording(Call)	ON 🧿 OFF			

<u>Step 2</u> Configure the parameters.

Table 4-1 Basic parameter description
---------------------------------------

Parameter	Description		
Device Type	Select Villa Station or Small Apartment as needed.		
Center Call No.	The default phone number for the management center is 888888, and		
Center Call No.	you can set it to any number with up to 9 digits.		
Device Name	When other devices are monitoring this VTO, the device name will appear		
Device Name	on the monitoring image.		
Calling Center Period	Time period in which the management center can be called.		
	Used to differentiate each VTO, and we recommend setting it according		
	to unit or building number, and then you can add VTOs to the SIP server		
	by using their numbers.		
No.			
	You can change the number of the VTO when it is not working as the SIP		
	server.		
Periods in which Calls	Configure the time if you only want to receive calls during a specific		
can be Made	period.		
Crown Call	Enable it on the VTO that works as the SIP server, and when a main VTH		
Group Call	receives a call, all extension VTHs will also receive the call.		

Parameter	Description			
Total SD Card				
Capacity	Displays the total and used capacity of the SD card. You can click Format			
SD Used Capacity	to delete all the data in the SD card.			
Format				
Auto Capture	When the door is unlocked, the VTO will take two snapshots and save			
(Unlock)	them to the SD card.			
Auto Canturo (Calling)	Take a snapshot and save it in the SD card of the VTO when the VTO is			
Auto Capture (Calling)	calling.			
	When enabled:			
	• If an SD card is inserted in both the VTH and VTO, the video message			
Upload Video	will be saved both in the SD cards of the VTH and the VTO.			
	• If an SD card is only inserted in the VTH or the VTO, the video			
Messages	message will be saved only in the SD card of the VTH or the VTO.			
	• If no SD card is inserted in the VTH or VTO, no video message will be			
	saved.			
Auto Pocording (Call)	Take recording when the VTO is in a call, and save the recording in the SD			
Auto Recording (Call)	card of the VTO.			

Step 3 Click Save.

## 4.2 Video & Audio

Configure the video format and quality, and audio of the VTO.

<u>Step 1</u> Select Local Settings > Video & Audio.

### Figure 4-2 Video and audio

Video & Audio				
	Main Stream		Sub Stream	
	Video Format 7	20P 👻	Video Format	CIF 👻
1	Frame Rate 2	5 👻	Frame Rate	25 👻
	Bitrate Rate 2	Mbps 👻	Bitrate Rate	256Kbps 👻
	Status		Image	7
	Scene Mode A	wto 👻	Brightnes	s 52
GE-OF-LOCK SECTION TRANSPORT	Compensation Mode	)isabled 🛛 🐨	Contras	st 52
	Video Standard P	AL 👻	Hu	e 50
			Saturatio	n —— 50
			Gamm	a 50
			Gain Adjustmer	it
			Mirror	ON OFF
			Flip	ON OFF
			Display Time	ON OFF
				Default
	Audio Control		Volume Control	
	Voice Prompt Sour	nd Enable		90
	Ringback Sour	nd Enable		0
		ck Enable		
		m Enable		
	Leave Messagi			
				Default

<u>Step 2</u> Configure the parameters, which will take effect upon change.

Table 4-2 Video parameter description

Table 4-2 Video parameter description				
Parameter Description				
		Select different resolution as needed:		
		• <b>1080P</b> : 1920 × 1080.		
	Video	• <b>720P</b> : 1280 × 720.		
	Format	• WVGA: $800 \times 480$ .		
Main/Sub		• <b>QVGA</b> : $320 \times 240$ .		
Stream		• <b>D1</b> : 720 × 480.		
Stream		• <b>CIF</b> : 352 × 288.		
	Frame Rate	The larger the value, the smoother the video, but it requires more bandwidth.		
	Bitrate Rate	The larger the value, the better the video quality, but it requires more bandwidth.		
	Scene Mode	Select as needed according to the lighting condition. <b>Auto</b> is selected by default.		
Status	Compensati on Mode	<ul> <li>BLC: Back light compensation. Improve the clarity of the target in the image.</li> <li>WDR: Wide dynamic range. Enhance the brightness of dark areas, and reduce the brightness of bright areas to improve the image.</li> <li>HLC: High light compensation. Reduce the brightness of the strong spots to improve the overall image.</li> </ul>		
	Video Standard	Select <b>PAL</b> or <b>NTSC</b> according to your area. <b>PAL</b> is mostly used in China and Europe, and <b>NTSC</b> primarily in the United States and Japan.		
	Brightness	The larger the value, the brighter the image.		
	Contrast	Larger value for more contrast between bright and dark areas.		
	Hue	Make the color brighter or darker. The default value is made by the light sensor, and we recommend keeping it default.		
	Saturation	The larger the value, the thicker the color.		
lmage	Gamma	Changes the picture brightness and improves the picture dynamic range in a non-linear way. The larger the value, the brighter the image.		
	Gain	Amplify the video signal to increase image brightness. If the value is		
	Adjustment	too large, there will be more noise in the image.		
	Mirror	Display the image with left and right side reversed.		
Flip		Display the image upside down.		
	Display Time	Display the current time and date on the video image.		
Audio Control		Turn on or off each type of sound.		
Volume	Microphone Volume	Adjust the volume as needed.		
Control	Speaker Volume			

# **4.3 Access Control Settings**

This section introduces how to configure the two locks connected to the lock port or the RS-485 port of the VTO.

### 4.3.1 Local

### <u>Step 1</u> Select Local Settings > Access Control Settings.

		Figure	4-3 Local			
WEB SERVICE2.0	∯ Local Settings	<b>≣</b> ⊨ Househo	ld Setting	Network	Search Log	English -
Basic	Local					
Video & Audio						
Access Control Settings	Unlock Responding Interval		Sec.			
Access Control Securitys	Unlock Period		Sec.			
	Door Sensor Check Duration	30	Sec. Enable			
RS-485	First Unlock Command	123				
Password Management	Door Contact Type	NC 💿 NO				
System	Door Sensor Enable 🧕	ON OFF				
Security	Fire Alarm	ON OFF				
Wiegand	UIX	Local Second Lock				
Onvif User						
Update	Extend Setting					
Upload File	IC Card Encryt 💿 ON	OFF				
					Save	Refresh Delau

<u>Step 2</u> Configure the parameters.

Parameter	Description
Unlock	
Responding	The door can only be unlocked again after the interval.
Interval	
Unlock Period	The time during which the lock stays unlocked.
	• Enable it, and the door will not be locked until the door sensors contact
	each other. If the door is unlocked longer than the Door Sensor Check
	Duration, the door sensor alarm will be triggered, and the alarm will be
Door Sensor	sent to the management center.
Check Duration	• Disable it, and then the door will be locked after the <b>Unlock Period</b> .
	You need to install a door contact to configure this parameter.
First/Second	You can connect a third-party phone, such as a SIP phone, to the VTO, and
Unlock Command	use the command to open the door remotely.
Door Contact	NC: Normally closed.
Туре	NO: Normally open.
Door Sensor	Synchronize door sensor status to indoor monitors (VTHs).
Enable	
Fire Alarm	If turned on, you can connect an alarm device to the port that is originally for
	the door contact, but you cannot use the door contact function.
Lock	Non-remote methods, such as password or card, will unlock the lock you

Parameter	Description
	select.
IC Card Encrypt	Access cards issued by the VTO will be encrypted and unclonable.
Stop 3 Click Save	

Step 3 Click Save.

### 4.3.2 RS-485

Select **Local Settings** > **Access Control Settings**, and then configure the parameters of the lock connected through the RS-485 port. See Table 4-3 for parameter description.

Figure 4-4 Lock connected through the RS-485 port

WEB SERVICE2.0	位 Local Settings	Household Setting	Network	Search Log	English -	4 ft 🕞 -
Basic	RS-485					
Video & Audio	Interface Type	Lock +				
Access Control Settings	Unlock Responding Interval Unlock Period		Sec. Sec.			
Local	Second Unlock Command					
RS-455	Lock	🔆 Local 💿 Second Lock				
Password Management				Save	Rofresh Defau	
System						
Security						
Wiegand						
Onvif User						
Update						
Upload File						

### 4.3.3 Password Management

Add a username and password used to unlock the door.

Figure 4-5 Password management

WEB SERVICE2.0	<b>登Local Settings</b>	<b>≣</b> <sub>#</sub> Household Setting	Network	Search Log	English -
Basic	Password Management				
Video & Audio		Username	Password		Modify
Access Control Settings		Jack	•••••		/ <b>x</b> .
Local					
RS-485					
System					
Onvif User					
Update					
Upload File	Add Clear				H + 1/1 ⊨ ⊨ Go to

## 4.4 System

Configure time parameters, NTP server, and more.

### <u>Step 1</u> Select Local Settings > System.

Figure 4-6 System

WEB SERVICE2.0	다. Local Settings	Household Setting	Network	Search Log	English -	4 A G-
Basic						
Video & Audio	Date Format DD-MM-YYYY				TP Enable	
Video ot Audio	Time Format 24-Hour			NTP Server 200		
Access Control Settings	Time Zone GMT+08:00			Port 123		
14 A	System Time 01-12-2020	GI 11 : 49 : 44 S	ynd with PC	Interval 5		min.
Local	DST 🔵 ON 👘	off				
RS-485	DST Type Date	Week				
Password Management	Start Time 🛛 Jan 🔫	The 1st Week Monday 🛩	00 : 00			
	End Time 🛛 Jan 🚽	The 1st Week Tuesday 👻	00 : 00			
System						
Security	Maintenance Tuesday	₩ 02 : 00				
	SSH 🛃 Enable					
Wiegand	Emergency 🔽 Enable					
Onvif User	Maintenance					
Update				Sava	Refresh	Default
Upload File						

<u>Step 2</u> Configure the parameters.

Parameter	Description
Date Format	Select a format as needed.
Time Format	Select a format as needed.
System Time	Changing system time might cause problems on video searching and information
	publication. Turn off video recording and auto snapshot before changing it.
Time Zone	Configure the time zone as needed.
Sync with PC	Synchronize the VTO system time with your PC.
DST	Daylight saving time. If it is applicable to your area, you need to enable it, and
וצט	then configure DST type, start time and end time.
DST Type	Select <b>Date</b> or <b>Week</b> as needed, and then configure the specific period.
Start Time	Configure the start time and and time of DCT
End Time	Configure the start time and end time of DST.
NTP Enable	Enable NTP and enter the IP address of the NTP server, and then the VTO will
NTP Server	syncronize time with the NTP server automatically.
Port	NTP server port number.
Interval	VTO time update cycle. 30 minutes at most.
Maintenance	Define the time when the VTO will restrart automatically.
SSH	You can connect debugging devices to the VTO through SSH protocol.
5511	We recommend turning it off, and turn on security mode and outbound service
	information protection. See "4.5 Security". Otherwise, the VTO might be exposed
	to security risks and data leakage.
Emergency Maintenance	Enable it for fault analysis and repair.

Table 4-4 System parameter description

Parameter	Description
	This function will occupy 8088 and 8087 ports.

Step 3 Click Save.

# 4.5 Security

Configure functions that involve device security.

<u>Step 1</u> Select Local Settings > Security.

Figure 4-7 Security

WEB SERVICE2.0	發 Local Settings	Household Setting	Network	Search Log	English -	▲ ♠ ⊡-
Basic	Security					
Video & Audio	⊂ ca	I Enable				
Access Control Settings		bile Push Notifications				
Local		sword Reset dio/Video Transmission Encryption				
RS-485	ON	WIF On				
Password Management		P Over TLS tbound Service Information Protection				
System	Mu	iticast/Broadcast Search				
	Authen	tication Mode 💿 Security Mode (Re	commended) Compatibl	e Mode		
Wiegand				Save	Refresh	Default
Onvif User						
Update						
Upload File						

<u>Step 2</u> Configure the parameters.

Parameter	Description				
	Enable the use of CGI command.				
CGI Enable	$\triangle$				
	We recommend turning it off. Otherwise, the VTO might be exposed to				
	security risks and data leakage.				
	Send information to the app on the smartphone.				
Mobile Push Notification	$\triangle$				
Notification	We recommend turning it off if you do not need this function. Otherwise,				
	the VTO might be exposed to security risks and data leakage.				
Password Reset	If turned off, you will not be able to reset password.				
	Encrypt all data during voice or video call.				
Audio/Video	$\wedge$				
Transmission					
Encryption	We recommend turning it on. Otherwise, the VTO might be exposed to				
	security risks and data leakage.				
ONVIF On	Allow third-party to pull video stream of the VTO through the ONVIF				
	protocol.				

Parameter	Description
	We recommend turning it off. Otherwise, the VTO might be exposed to security risks and data leakage.
	Output encrypted bit stream through RTSP.
RTSP Over TSL	$\triangle$
	We recommend turning it on. Otherwise, the VTO might be exposed to
	security risks and data leakage.
	Protect your passwords.
Outbound Service	$\wedge$
Information	
Protection	We recommend turning it on. Otherwise, the VTO might be exposed to
	security risks and data leakage.
	Enable it and the VTO will be found by other devices.
Multicast/Broadcast	$\wedge$
Search	
	We recommend turning it off. Otherwise, the VTO might be exposed to
	<ul> <li>security risks and data leakage.</li> <li>Security Mode (recommended): Support logging in with Digest</li> </ul>
	• Security mode (recommended). Support logging in with Digest authentication.
	<ul> <li>Compatible Mode: Use the old login method.</li> </ul>
Authentication	A Compatible mode, ose the old login method.
Mode	
	We recommend the security mode. Compatible mode might expose the
	VTO to security risks and data leakage.
	the to security hold and data leakage.

Step 3 Click Save.

# 4.6 Wiegand

Configure the parameters as needed when connected to other devices, such as a card reader with a Wiegand port.

Figure 4-8 Wiegand

WEB SERVICE2.0	奋 Local Settings	Household Setting	(i) Network	Search Log	English -	4 A G-
Basic	Wiegand					
Video & Audio	Transmission Mode 34bit					
Access Control Settings	Pulse Step(µs) 1000 Pulse Width(µs) 200					
Locel RS-485				Savo	Refresh	Dofault
Password Management						
System						
Security						
Wiegand						
Onvif User						
Update Upload File						

### 4.7 Onvif User

Add accounts for devices to monitor the VTO through the ONVIF protocol.



If you delete an account, it cannot be undone.

<u>Step 1</u> Select Local Settings > Onvif User.

Step 2 Click Add.

Figure 4-9 Add an ONVIF user

Add				×
Username				
Password				
	Weak Me	dium Sti	rong	
	incur inc	unum ou		
Confirm				
		Sa	ve	Cancel

<u>Step 3</u> Enter the information, and then click **Save**.

ONVIF devices can now monitor the VTO by using the account. See the user's manual of the ONVIF device for details.

## 4.8 Upload File

Upload audio file to change the sound when calling, unlocking the door, and more. <u>Step 1</u> Select Local Settings > Upload File.

### <u>Step 2</u> Select an audio type, and then click **Browse** to select the audio file as needed.

Figure 4-10 Change the sound prompt

WEB SERVICE2.0	☆Local Settings	Household Setting	() Network
Basic	Upload File		
Video & Audio	Audio Types Unlocked		
Access Control Settings 💙	Local Upload		Browse Upload
System	Piease upicad mps		Audio Types
Security			
Onvif User			
Update			
Upload File			
			No data

Step 3 Click Upload.

# **5** Household Setting

This chapter introduces how to add, modify, and delete VTO, VTH, VTS, and IPC, and how to send messages from the SIP server to VTOs and VTHs when the VTO works as the SIP server. If you are using other servers as the SIP server, see the corresponding manual for details.

Ш

To configure SIP server parameters, see "6.3 SIP Server" for details.

### 5.1 VTO No. Management

You can add VTOs to the SIP server, and all the VTOs connected to the same SIP server can call each other.

<u>Step 1</u> Log in to the webpage of the VTO working as the SIP server, and then select **Household** Setting > VTO No. Management.

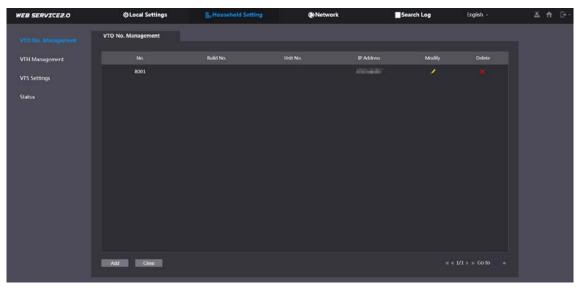
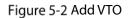


Figure 5-1 VTO management

Step 2 Click Add.



Add		×
No.		
NO.		
Degistration Desguard		
Registration Password		
Build No.		
Bulid NO.		
Unit No.		
Unit NO.		
IP Address	127.0.0.1	
IP Address	127.0.0.1	
Username		
Username		
Deserved		
Password		
	Save	Cancel

<u>Step 3</u> Configure the parameters.

The SIP server must be added.

Table 5-1	OTV bbA	configuration
Table J-1	AUU VIO	configuration

Parameter	Description			
No.	The VTO number you configured. See Table 4-1 for details.			
Registeration	Keep it default.			
Password	Reep it delauit.			
Build No.	Available only when other servers work as the SIP server.			
Unit No.	Available only when other servers work as the SP server.			
IP Address	IP address of the VTO.			
Username	The username and password of the VTO.			
Password	The user fame and password of the VTO.			
Step 4 Click Save.				
Click 🖊 or 📕	to modify or delete a VTO, or <b>Clear</b> to delete all added VTOs, but the one			

that you have logged in to cannot be modified or deleted.

## 5.2 VTH Management

### 5.2.1 Adding Room Number

You can add room numbers to the SIP server, and then configure the room number on the VTHs to connect them to the network.

<u>Step 1</u> Log in to the webpage of the SIP server, and then select **Household Setting > VTH** Management.

Figure 5-3 Room number management

EB SERVICEZ.O	☆Local Settings	Household	Setting	Network	Search Log	English -	2
VTO No. Management	VTH Management						
		First Name	Last Name	Nick Name	Registration Mode	Mosály	
VTS Settings	9901#0				public		
Status	9901#1				public	/ ×	
	9901#2				public		
	9901#3				public	2.8	
	9901#4				public	<b>/×</b>	
	9901#5				public	<b>×</b> ×	
	9901#6				public		
	9901#7				public	<b>/</b> ×	
	9901#8				public		
	9901#9				public	2 ×	
	Add Refresh C	lear				∉ 1/1 ≽ ⊨ Go to 🛛 ↔	



#### Figure 5-4 Add a room number

Add						×
			Card No.	Modify		
First Name		Username	Card No.	Modity		
Last Name						
Nick Name						
Room No.						
Registration Mode	public					
Registration Password			No data			
				Issue Card		
				Save	Cancel	1

<u>Step 3</u> Configure the parameters.

Parameter	Description				
First Name					
Last Name	Enter the information you need to differentiate each room.				
Nick Name					
Room No.	Enter a room number, and then configure the number on a VTH to connect				
ROOM NO.	to connect it to the network.				
Registeration Type	Select <b>public</b> .				
Registeration	Koop it default				
Password	Keep it default.				
Step 4 Click Save.					

Click 🗹 or 📕 to modify or delete a room number.

### 5.2.2 Issuing Access Card

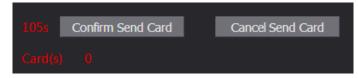
Issue an access card to unlock the door of a room.

 $\square$ 

To use this function, the VTO must have a card reader.

<u>Step 1</u> Select Household Setting > VTH Management, click Add, and then click Issue Card.

Figure 5-5 Countdown notice



<u>Step 2</u> Swipe the card on the VTO.

Figure 5-6 Issue card

Issue Card		×
Card No.		
Room No.	201#0	
Username		
	Save	Cancel

<u>Step 3</u> Enter the username, click **Save**, and then click **Confirm Send Card**. Figure 5-7 Issued access card

Username	Card No.	Modify
mm		EL 🖯 🗶

### **Other Operations**

- Click 🖬 to set it as the main card, and then the icon changes to 🖪. The main card can be used to issue access cards for this room on the VTO.
- Click 🗔 to set it to loss, and then the icon changes to 🗔. The lost card cannot be used to open the door.
- Click 🗹 or 📕 to modify the username or delete the card.

### 5.2.3 Issuing Fingerprint

Issue fingerprints to unlock the door of a room.

To use this function, the VTO must have a fingerprint scanner.

<u>Step 1</u> Select Household Setting > VTH Management, click Add, and then click Issue Fingerprint.

Figure 5-8 Issue fingerprint

Username
Username
Desers New 1994
Room No. 101 Unlock Permission 🗸 Lock 1 🗸 Lock 2
Save Cancel

<u>Step 2</u> Enter a username, assign unlock permission as needed, and then click **Save**.

## 5.3 VTS Management

You can add a VTS to the SIP server, and then it can be used as the management center. It can also manage, call, or receive calls from all the VTOs and VTHs in the network. See the corresponding user's manual for details.

<u>Step 1</u> Log in to the webpage of the VTO working as the SIP server, and then select **Household** Setting > VTS Settings.

WEB SERVICE2.0	尊Local Settings	Household Setting	Network	Search Log	English -	▲ ♠ ⊡-
VTO No. Management	VTS Settings					
VTH Management			IP Address	Modify	Delete	
VTS Settings						
Status						
			No data			
	Arit				∈ 1/1 ⊨ ⊨ Go to=	

Figure 5-9 VTS management



Figure 5-10 Add VTS

VTS No.		
Registration Password	······ ~~	
IP Address	127.0.0.1	

<u>Step 3</u> Configure the parameters.

Table 5-3 Add VTS con	figuration
-----------------------	------------

Parameter	Description
VTS No.	The number of the VTS.
Registeration Password	Keep it default.
IP Address	VTS IP address.

Step 4 Click Save.

# 5.4 IPC Setting

You can add IPC and NVR to the VTO working as the SIP server, and then all the connected VTHs can monitor them.

Interfaces might vary with different products. The actual interface shall prevail.

<u>Step 1</u> Log in to the webpage of the VTO working as the SIP server, and then select **Household** 

Setting > IPC Setting.

WEB SERVICEZ.O	다. Cocal	Setting	Househo	ld Setting	Netv	vork Setting		og Managemen	t	
VTO No. Management	IPC Setting									
Room No. Management	IPC Name	IP Addr.	Username	Port No	Protocal	Stream	Channel	Device Type	Modify	Delete
			admin	554	Local	Main		IPC	1	
VTS Management		0.0.0.0	admin	554	Local	Extra1		IPC	1	
		0.0.0.0	admin	554	Local	Extra1		IPC	1	
Status		0.0.0.0	admin	554	Local	Extra1		IPC	1	
		0.0.0.0	admin	554	Local	Extra1		IPC	1	
Publish Information		0.0.0.0	admin	554	Local	Extra1		IPC	1	
		0.0.0.0	admin	554	Local	Extra1		IPC	1	
		0.0.0.0	admin	554	Local	Extra1		IPC	1	
		0.0.0.0	admin	554	Local	Extra1		IPC	1	
		0.0.0.0	admin	554	Local	Extra1		IPC	1	
		0.0.0.0	admin	554	Local	Extra1		IPC	1	
		0.0.0.0	admin	554	Local	Extral		IPC	1	
		0.0.0.0	admin	554	Local	Extra1		IPC	1	
		0.0.0.0	admin	554	Local	Extra1		IPC	1	

Figure 5-11 IPC setting

Step 2 Click 🧖

Figure 5-12 Add IPC

Modify	×
IPC Name	
IP Address	0.0.0.0
Username	admin
Password	
Port	554
Protocol	Local
Stream Type	Extra1 👻
Channel	1
Device Type	IPC 💌
MediaEncrypt	ON OFF
	Save Cancel

<u>Step 3</u> Configure the parameters.

Table 5-4 Add IPC configuration

Parameter	Description	
IPC Name	Enter the name that identifies the IPC.	
IP Address	IP address of the IPC.	
Username	The username and password of the device.	
Password	The username and password of the device.	
Port	Keep it default.	
Protocol	Select Local or Onvif.	
Stroom Tupo	• <b>Main</b> : Better video quality but requires more bandwidth.	
Stream Type	• <b>Extra1</b> : Smoother video with poorer quality, but requires less bandwidth.	
Channel	The number of the channels that a device supports.	
Device Type	Select the one as needed.	
MediaEncrypt	Select <b>ON</b> if the IPC to be added is encrypted.	

Step 4 Click Save.

### Other Operations

- **Export Config**: Export the device information to your PC.
- **Import Config**: Import device information.

## 5.5 Status

You can view the online status and IP addresses of all the connected devices.

#### Log in to the webpage of the SIP server, and then select **Household Setting > Status**.

Figure 5-13 Status

夺 Local Setting	B <sub>a</sub> Household Sett	ing  Network Se	tting 📃 Log Manage	ment
Status				
Room No.	Status	IP:Port	Reg Time	Off Time
201#0	Online		2018-10-09 02:01:58	
201#1	Online		2018-10-09 02:02:11	
	Online		2018-10-09 02:02:15	
	Online		2018-10-09 02:06:20	
	Status Room No. 201#0 201#1 12	Status       Room No.     Status       201#0     Online       201#1     Online       12     Online	Status       Room No.     Status       201#0     Online       201#1     Online       12     Online	Status         IPPort         Reg Time           Room No.         Status         IPPort         Reg Time           201#0         Online         2018-10-09 02:02:158           201#1         Online         2018-10-09 02:02:11           12         Online         2018-10:09 02:02:15

## **5.6 Publish Information**

You can send messages from the SIP server to VTH devices, and view message history.

### 5.6.1 Send Info

<u>Step 1</u> Log in to the webpage of the SIP server, and then select **Household Setting > Publish** Information > Send Info.

WEB SERVICE2.0	☆Local Se	ttings	_	5. Househol	d Setting	Network	
VTO No. Management	Validity Period	2000-01-16		23 59 59	0		
VTH Management	Send to				devices		
VTS Settings	Title						
IPC Setting	Contents						
Status							
Announcement ^							
History Info							

- <u>Step 2</u> Specify the **Validity Period** that the message will be valid.
- <u>Step 3</u> Enter the VTO number or VTH number, or select **All devices** to send the message to all the devices in the network, and then enter the title and content of your message.
- <u>Step 4</u> Click **Confirm**.

### 5.6.2 History Info

You can view the information of sent messages.

Log in to the webpage of the SIP server, select **Household Setting > Publish Information > History** Info.

### Figure 5-15 History information

WEB SERVICE2.0	☆ Local Setting	Be Household Setting	Network Setting	Log Management	2
VTO No. Management					
	IssueTime	Period of validity	Title	Deicte	
Room No. Management	2018-10-09 16:52:31	2018-10-09 16:54:00			
VTS Management	2018-10-09 16:52:31	2018-10-09 16:53:00			
IPC Setting	2018-10-09 03:15:38	2018-10-09 16:52:00			
Status					
Publish Information					
Send Info					

# **6** Network

This chapter introduces how to configure the network parameters.

# 6.1 Basic

### 6.1.1 TCP/IP

You can modify the IP address, subnet mask, default gateway, and DNS of the VTO.

<u>Step 1</u>	Select Network >	Basic.
---------------	------------------	--------

WEB SERVICE2.0	✿Local Settings	E-Household Setting	() Network	Search Log	English -
	тср/ір				
UPnP	IP Address				
SIP Server	Subnet Mask Default Gateway				
Firewall	MAC Address				
	Preferred DNS 8888				
	Alternate DNS 8888				
	Port				
	Port 80		TCP Port 37777		
	HTTPS Port 443	Enable	UDP Port 37778		
		afier versions.			
	Certificate Management Create Server Certificate	Download Root CERT			
	Details	Delete			
	P2P				
	Status Offine		QR Code		
			12552		
			19633		
			CORRECT OF		

Figure 6-1 TCP/IP and port

<u>Step 2</u> Configure the parameters, and then click **Save**.

The VTO will restart, and you need to modify the IP address of your PC to the same network segment as the VTO to log in again.

### 6.1.2 Port

Parameter	Description
Port	80 by default. If already used, choose any number from 1025 to 65535 as needed. You can enter <i>http://VTO IP address:Port</i> to log in to the VTO.
HTTPS Port	Enable it and click <b>Save</b> . You can now enter <i>https://VTO IP address:HTTPS Port</i> to log in to the VTO.
TCP/UDP Port	Used for accessing the VTO with devices in other networks. See "6.2 UPnP" for details.

Table 6-1 Parameter description

Parameter	Description
Create Server Certificate	The unique digital identification of VTO for the SSL protocol. For first time use or after changing the IP address of the VTO, you need to go through this process.
Download Root CERT	If you are using a PC that has never logged in to the VTO, you need to download the root certificate, double-click to install it, and then you can use the HTTPS function mentioned above.

### 6.1.3 P2P

Enable the **P2P** function, and then you can scan the QR code with your phone to add the VTO to the app on your smartphone. See the quick start guide for details.

## 6.2 UPnP

When the VTO works as the SIP server, you can configure the UPnP function to allow WAN devices to log in to the VTO.

### Preparation

- Enable the UPnP function on the router, and then configure a WAN IP address for the router.
- Connect the VTO to the LAN port of the router.

### 6.2.1 Enabling UPnP Services

- <u>Step 1</u> Select **Network > UPnP**.
- <u>Step 2</u> Enable the services listed as needed.
- Step 3 Select Enable.
- Step 4 Click Save.

### 6.2.2 Adding UPnP Services

- <u>Step 1</u> Select **Network > UPnP**.
- Step 2 Click Add.
- <u>Step 3</u> Configure the parameters as needed.

Figure 6-2 Add a UPnP service

Add			×
	ON OFF		
Service Name			
Service Type			
Protocol	тср	-	
Internal Port			
External Port			
		Save	Cancel

Table 6-2 Parameter description

Parameter	Description				
Service Name					
Service Type	Enter the information as needed.				
Protocol	Select <b>TCP</b> or <b>UDP</b> as needed.				
Internal Port	Use port number from 1024 through 5000.				
	<ul> <li>Do not use port number 1–1023 to avoid conflict.</li> </ul>				
Eutowal Davt	• If you need to configure this function for multiple devices, make sure				
External Port	that the ports are not the same.				
	• The port number you use must not be occupied.				
	• The internal and external port number must be the same.				

## **6.3 SIP Server**

There must be a SIP server in the network for all connected VTOs and VTHs to call each other. You can use a VTO or other servers as the SIP server.

<u>Step 1</u> Select **Network > SIP Server**.

Figure 6-3 SIP Server

WEB SERVICE2.0	袋 Local Settin	gs 🌐 Household Setting	Network	Search Log	English -	4 ft 🕞
Basic						
	SIP Server	🗧 Enable				
UPnP	Server Type					
SIP Server	IP Address					
1948 - CARL	Port					
Firewall	Username					
	Password					
	SIP Domain					
	SIP Server Username					
	SIP Server Password					
				Save	Refresh Defe	ut

<u>Step 2</u> Select a server type as needed.

• The VTO you have logged in as the SIP server:

Enable **SIP Server**, and click **Save**, and then the VTO will restart. You can add VTOs and VTHs to this VTO. See the details in "5 Household Setting".

 $\square$ 

If the VTO you have logged in does not SIP server, do not enable **SIP Server**; otherwise the connection will fail.

• If another VTO works as the SIP server:

Do not enable **SIP server**. Set **Server Type** to **VTO**, configure the parameters, and then click **Save**.

Parameter	Description		
IP Addr.	VTO IP address.		
Port	• 5060 by default when VTO work as SIP server.		
	• 5080 by default when the platform works as SIP server.		
Username	Kaan it default		
Password	Keep it default.		
SIP Domain	VDP.		
SIP Server Username	The username and password of the VTO.		
SIP Server Password	The username and password of the vio.		
- If other conversions the CID convers			

Table 6-3	SIP serve	er confic	uration
Table 0-5	JII JEIV		Julation

• If other servers work as the SIP server:

Select the **Server Type** as needed, and then see the corresponding manual for details.

## 6.4 Firewall

You can enable different firewall types to control network access to the VTO.

<u>Step 1</u> Select **Network > Firewall**.

Figure 6-4 Firewall

WEB SERVICE2.0	尊Local Settings	B <sub>B</sub> Household Setting	Network	Search Log	English +	4 A D
Basic	Firewall					
UPnP	Type Network Acce	ss w				
SIP Server	Enable Default Refree	h Confirm				

<u>Step 2</u> Select one or more firewall types, and then enable them.

<u>Step 3</u> Configure the parameters.

Table 6-4 Firewall type description

Туре	Description	
Network Access	Select either Allowlist or Blocklist, and then add an IP address or segment	
	which is allowed or denied to access the VTO.	
PING Prohibited	The VTO will not response to ping to avoid ping attacks.	
Anti-semijoin	Protects the VTO performance by blocking excessive SYN packets.	

# 7 Log Management

Select **Search Log**. You can search for different logs, and export them to your PC as needed.

 $\wedge$ 

If storage is full, the oldest records will be overwritten. Back up the records as needed.

# **Appendix 1 Cybersecurity Recommendations**

Cybersecurity is more than just a buzzword: it's something that pertains to every device that is connected to the internet. IP video surveillance is not immune to cyber risks, but taking basic steps toward protecting and strengthening networks and networked appliances will make them less susceptible to attacks. Below are some tips and recommendations on how to create a more secured security system.

#### Mandatory actions to be taken for basic device network security:

#### 1. Use Strong Passwords

Please refer to the following suggestions to set passwords:

- The length should not be less than 8 characters;
- Include at least two types of characters; character types include upper and lower case letters, numbers and symbols;
- Do not contain the account name or the account name in reverse order;
- Do not use continuous characters, such as 123, abc, etc.;
- Do not use overlapped characters, such as 111, aaa, etc.;

#### 2. Update Firmware and Client Software in Time

- According to the standard procedure in Tech-industry, we recommend to keep your device (such as NVR, DVR, IP camera, etc.) firmware up-to-date to ensure the system is equipped with the latest security patches and fixes. When the device is connected to the public network, we recommend enabling the "auto-check for updates" function to obtain timely information of firmware updates released by the manufacturer.
- We suggest that you download and use the latest version of client software.

#### "Nice to have" recommendations to improve your device network security:

#### 1. Physical Protection

We suggest that you perform physical protection to device, especially storage devices. For example, place the device in a special computer room and cabinet, and implement well-done access control permission and key management to prevent unauthorized personnel from carrying out physical contacts such as damaging hardware, unauthorized connection of removable device (such as USB flash disk, serial port), etc.

#### 2. Change Passwords Regularly

We suggest that you change passwords regularly to reduce the risk of being guessed or cracked.

#### 3. Set and Update Passwords Reset Information Timely

The device supports password reset function. Please set up related information for password reset in time, including the end user's mailbox and password protection questions. If the information changes, please modify it in time. When setting password protection questions, it is suggested not to use those that can be easily guessed.

#### 4. Enable Account Lock

The account lock feature is enabled by default, and we recommend you to keep it on to guarantee the account security. If an attacker attempts to log in with the wrong password several times, the corresponding account and the source IP address will be locked.

#### 5. Change Default HTTP and Other Service Ports

We suggest you to change default HTTP and other service ports into any set of numbers between 1024~65535, reducing the risk of outsiders being able to guess which ports you are using.

#### 6. Enable HTTPS

We suggest you to enable HTTPS, so that you visit Web service through a secure communication channel.

#### 7. MAC Address Binding

We recommend you to bind the IP and MAC address of the gateway to the device, thus reducing the risk of ARP spoofing.

#### 8. Assign Accounts and Privileges Reasonably

According to business and management requirements, reasonably add users and assign a minimum set of permissions to them.

#### 9. Disable Unnecessary Services and Choose Secure Modes

If not needed, we recommend turning off some services such as SNMP, SMTP, UPnP, etc., to reduce risks.

If necessary, it is highly recommended that you use safe modes, including but not limited to the following services:

- SNMP: Choose SNMP v3, and set up strong encryption passwords and authentication passwords.
- SMTP: Choose TLS to access mailbox server.
- FTP: Choose SFTP, and set up strong passwords.
- AP hotspot: Choose WPA2-PSK encryption mode, and set up strong passwords.

#### 10. Audio and Video Encrypted Transmission

If your audio and video data contents are very important or sensitive, we recommend that you use encrypted transmission function, to reduce the risk of audio and video data being stolen during transmission.

Reminder: encrypted transmission will cause some loss in transmission efficiency.

#### 11. Secure Auditing

- Check online users: we suggest that you check online users regularly to see if the device is logged in without authorization.
- Check device log: By viewing the logs, you can know the IP addresses that were used to log in to your devices and their key operations.

#### 12. Network Log

Due to the limited storage capacity of the device, the stored log is limited. If you need to save the log for a long time, it is recommended that you enable the network log function to ensure that the critical logs are synchronized to the network log server for tracing.

#### 13. Construct a Safe Network Environment

In order to better ensure the safety of device and reduce potential cyber risks, we recommend:

- Disable the port mapping function of the router to avoid direct access to the intranet devices from external network.
- The network should be partitioned and isolated according to the actual network needs. If there are no communication requirements between two sub networks, it is suggested to use VLAN, network GAP and other technologies to partition the network, so as to achieve the network isolation effect.
- Establish the 802.1x access authentication system to reduce the risk of unauthorized access to private networks.
- Enable IP/MAC address filtering function to limit the range of hosts allowed to access the device.